

Sunways Portal APP Basic Introduction



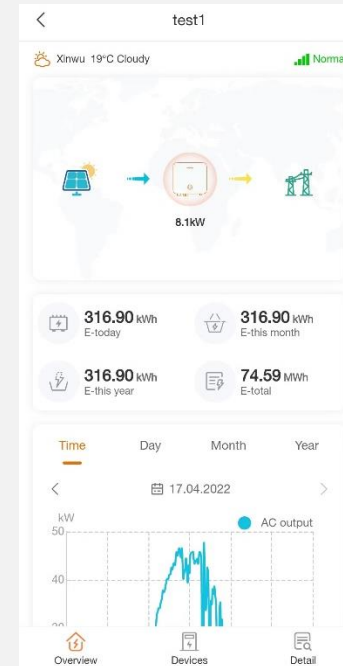
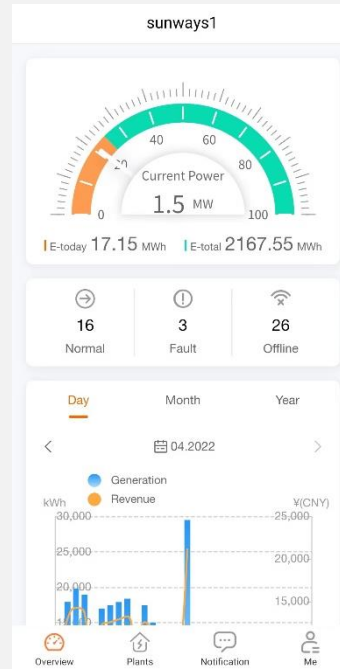
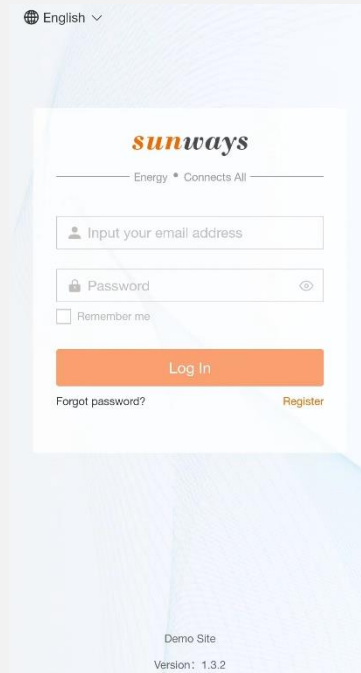
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Overview

Overview



Sunways Portal APP is a mobile application used to manage PV plants. The app allows you to create PV plants, manage devices, view energy data, set parameters and perform routine maintenance. It is a convenient platform for maintenance

Downloading and Installing the App

Method 1: Access <https://www.sunways-portal.com/download/download.html> using the mobile phone browser and download the latest installation package

Method 2: Search for Sunways Portal in Apple Store to download and install the app

Method 3: Scan the QR code to download and install the app.

Note: Mobile phone operating system: Android 8, IOS 9 or later



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I am an Owner

Registration

English ▾

sunways
Energy • Connects All

Remember me

[Forgot password?](#)

Demo Site
Version: 1.3.2

< Owner Registration

I have read and agree to [Terms of Use](#) and [Privacy Policy](#)

Note

Only owner account can be registered via APP. For distributor account, please contact your superior distributor or Sunways

If you do not have an account, go to register

If you already have
an account, Log in

English ▾

sunways
Energy • Connects All

Remember me





Log In




[Forgot password?](#) [Register](#)

Demo Site
Version: 1.3.2

Plants

🔍 Plants/SN

	测试电站-000	📊
	E-today	-- kWh
	Current Power	-- kW
	测试电站-001	📊
	E-today	-- kWh
	Current Power	-- kW
	测试电站-003	📊
	E-today	-- kWh
	Current Power	-- kW
	test plant	📊
	E-today	117.7 kWh
	Current Power	46.877 kW

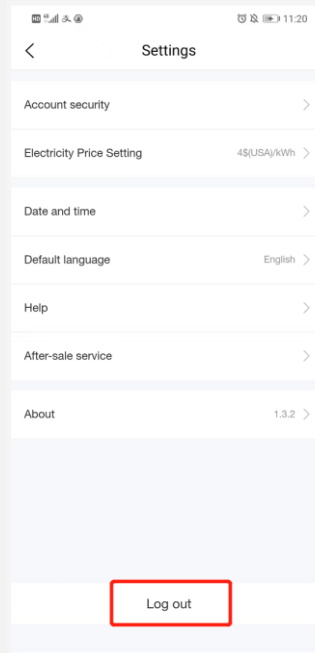
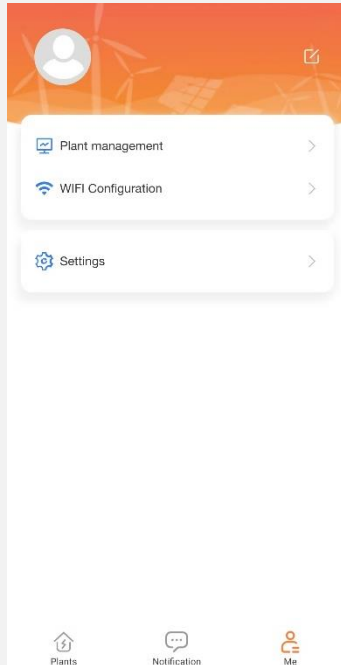
 Plants  Notification  Me

Log Out

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Tap [Log out]

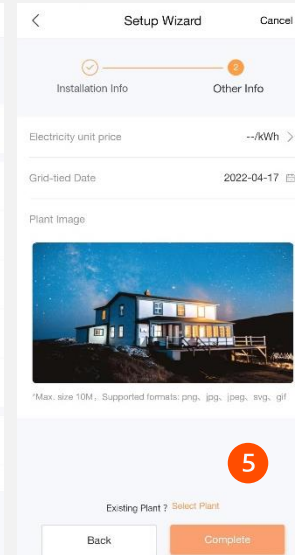
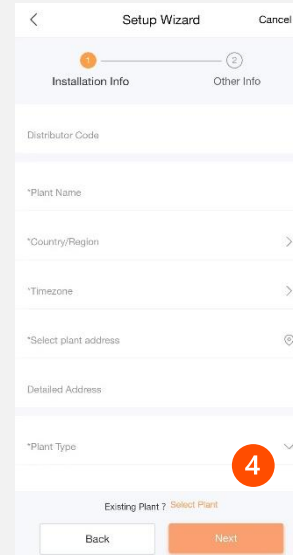
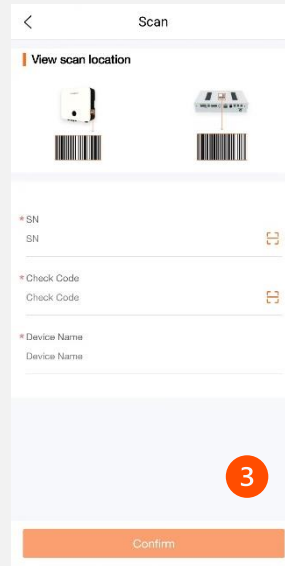
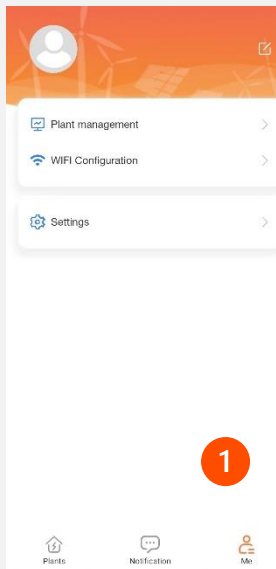


Create a Plant

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant management] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the PV plant information as required, including [Device Scanning]-[Installation Info]-[Other Info] After completed, tap[Complete], end.

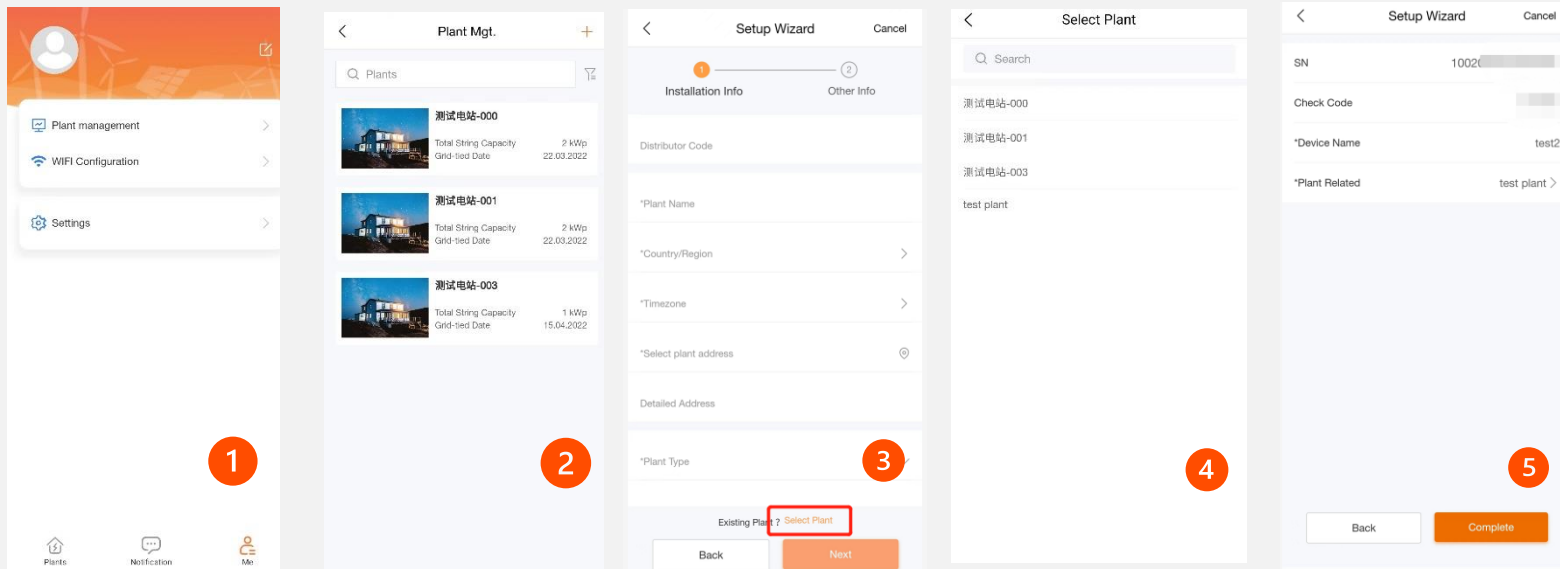


Precondition: You already have created PV plant on monitoring. If not, please operate as last page(Create a Plant).

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant management] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the device information as required, tap[Select plant] down the page, choose the right related plant, complete.

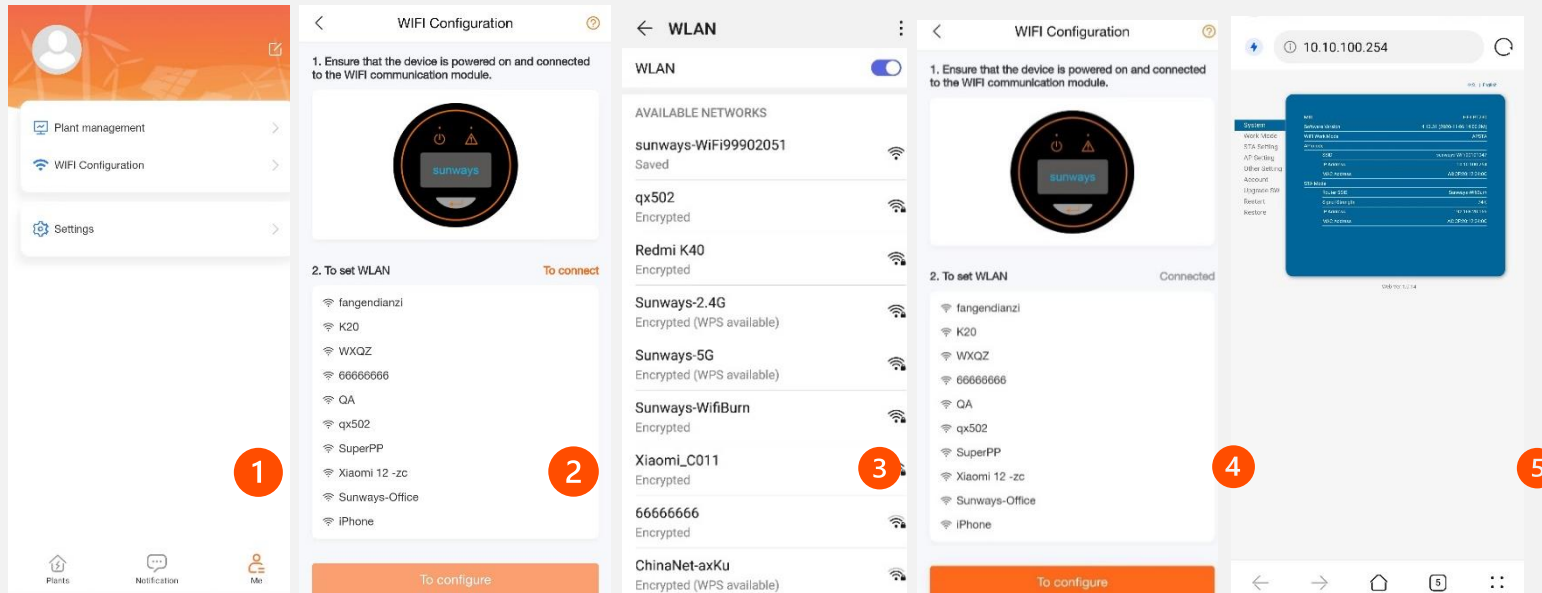


WIFI Configuration

Step 1: Log in to the overview screen, tap [Me]

Step 2: In [Me] screen, tap [WIFI Configuration.], enter the page and click [To Connect], connect the hotspot of inverter, go back to the APP and tap [To configure]

Step3: page will automatically go to 10.10.100.254, both username and password are admin. After login, the setting page will show. Refer to the WIFI Module User Manual for more guidance.



[WIFI Module User Manual](#)

Settings

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Account security: change your email address and login password

Electricity price setting: set the electricity unit price and currency

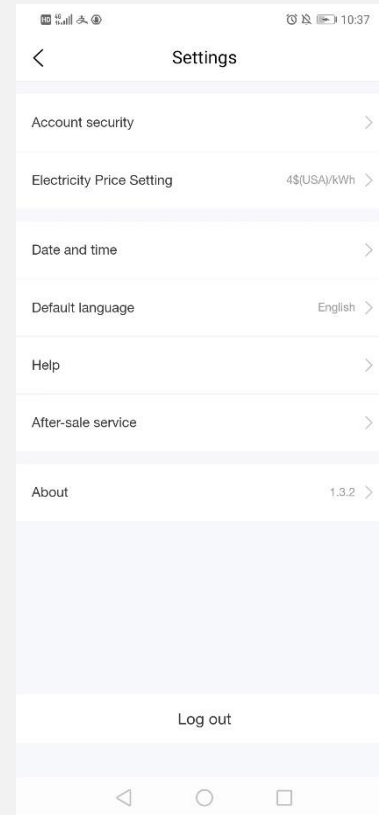
Date and time: change the date format

Default language: change the displayed language

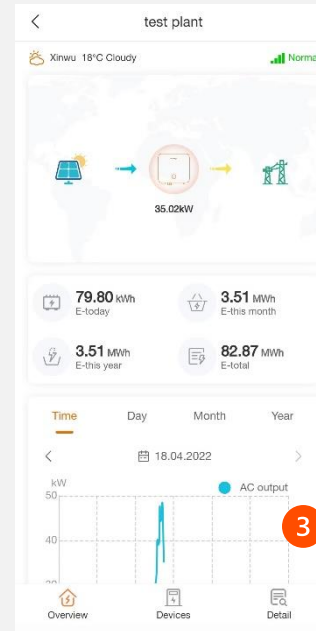
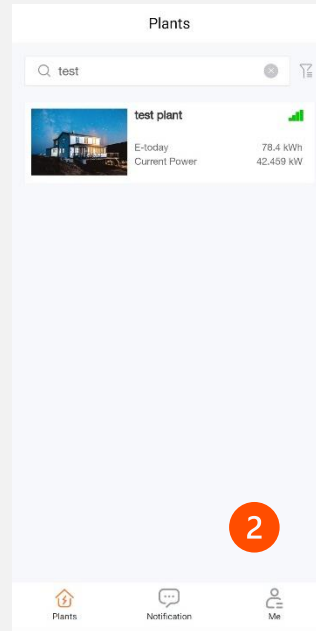
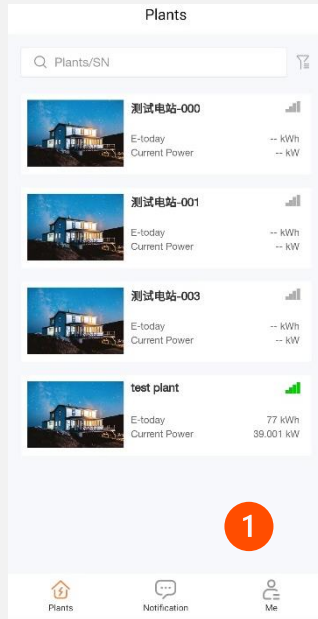
Help: frequent asked questions

After-sale service: contact method of after-sale service worldwide

About: the software version of the APP, terms of use, privacy policy, official website and check for update.

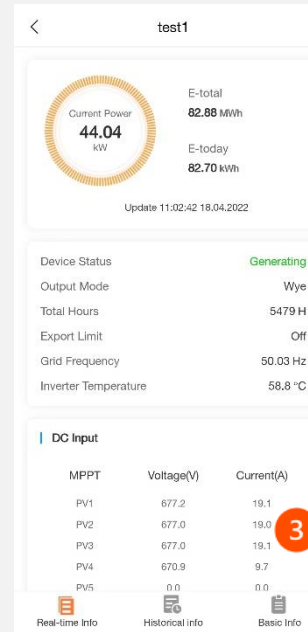
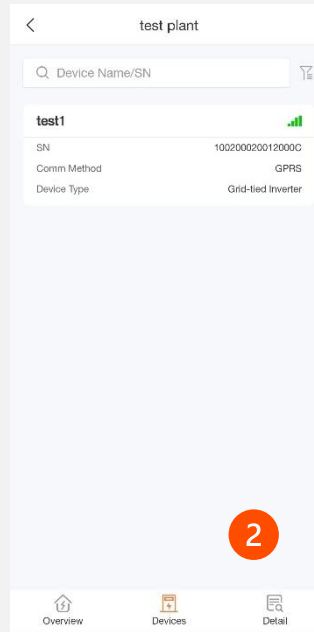
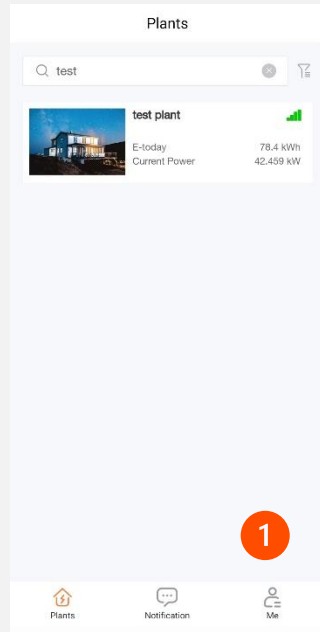


Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.



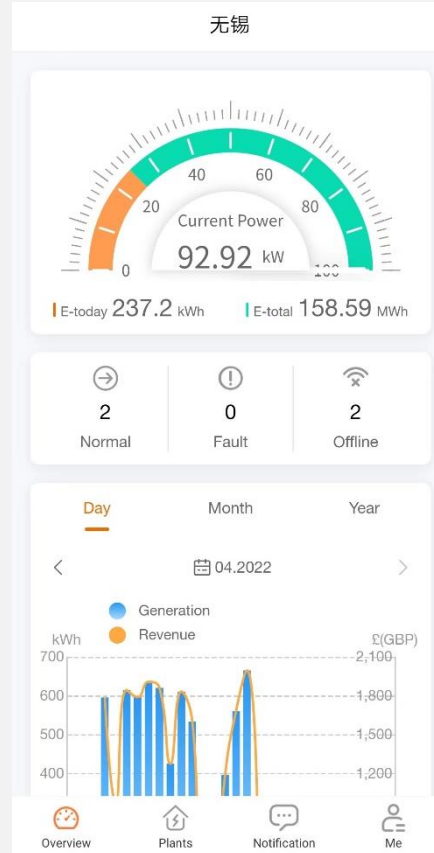
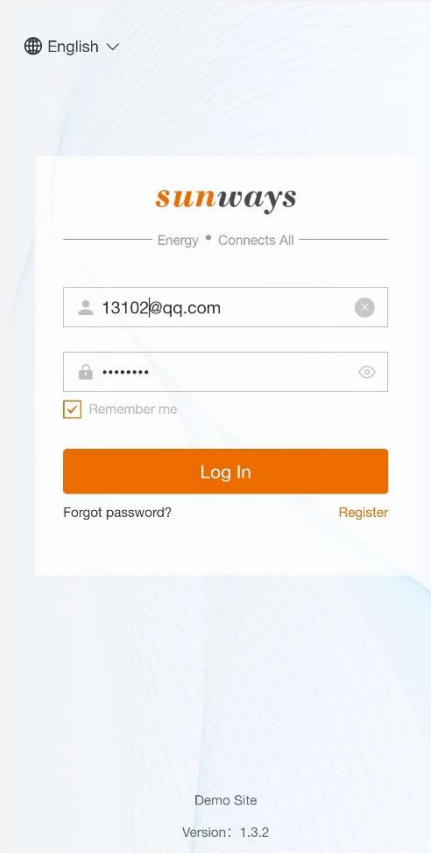
View Device

Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device



/03

I am a Distributor



Note

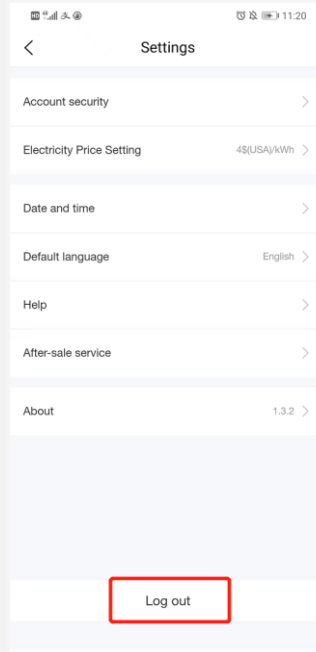
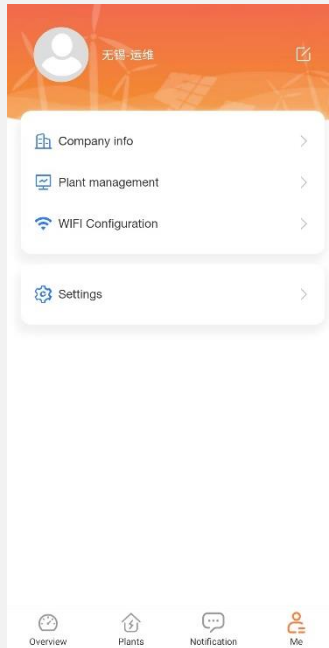
Only owner account can be registered via APP. If you don't have an account yet, please contact your superior distributor or Sunways

Log Out

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap[Settings]

Step 3: Tap [Log out]

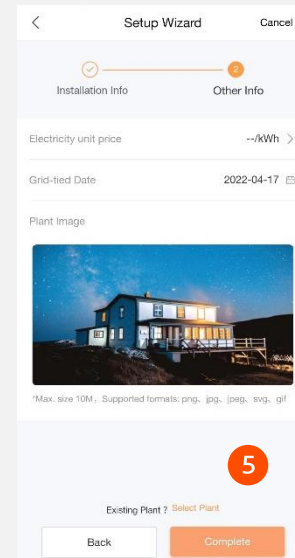
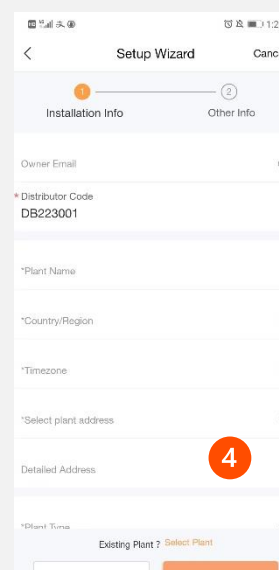
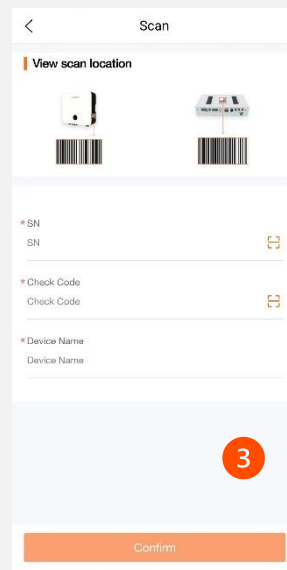
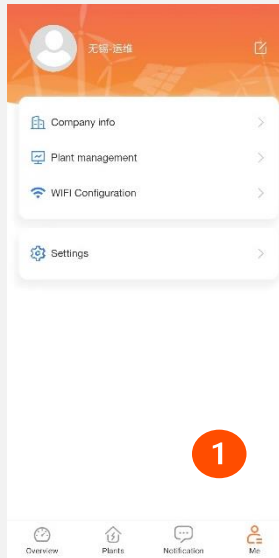


Create a Plant

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant management] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the PV plant information as required, including [Device Scanning]-[Installation Info]-[Other Info] After completed, tap[Complete], end.



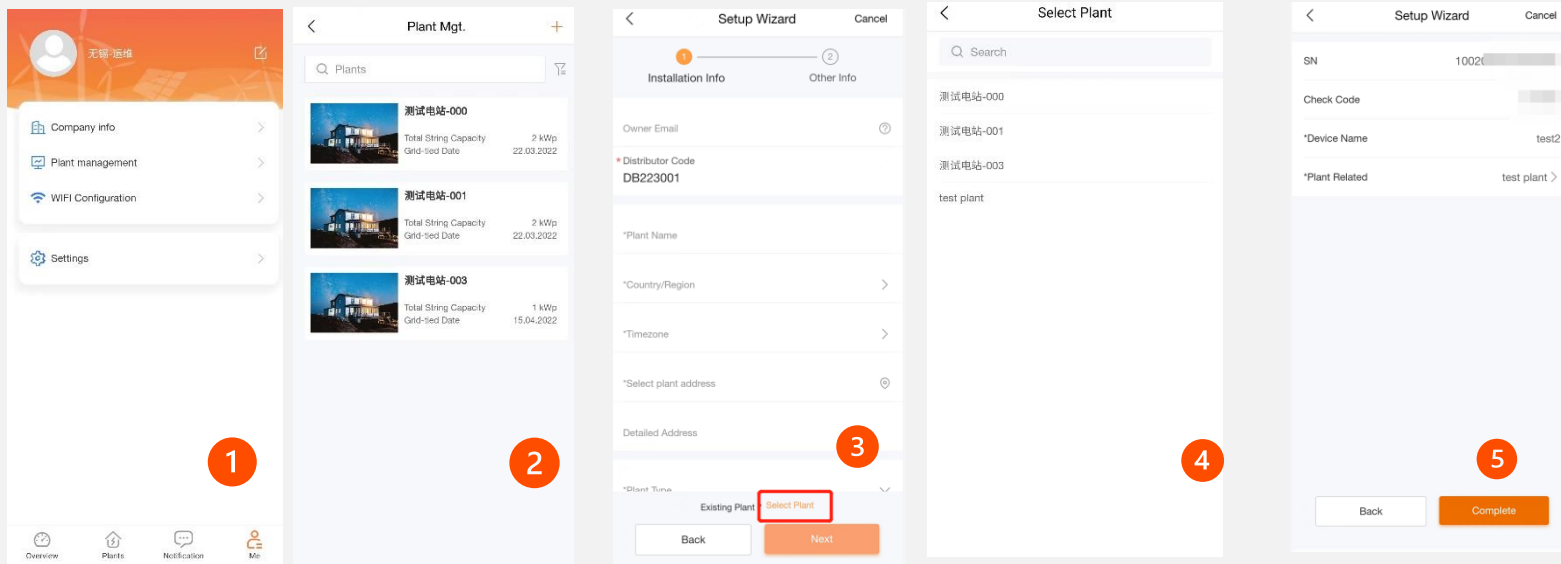
Add Device

Precondition: You already have created PV plant on monitoring. If not, please operate as last page(Create a Plant).

Step 1: Log in to the overview screen, tap[Me]

Step 2: In [Me] screen, tap [Plant Mgt.] , enter the page and click 「+」 in the upper-right corner

Step 3: Enter the device information as required, tap[Select plant] down the page, choose the right related plant, complete.



The image displays five sequential screenshots of the Sunways monitoring system interface, illustrating the steps to add a device:

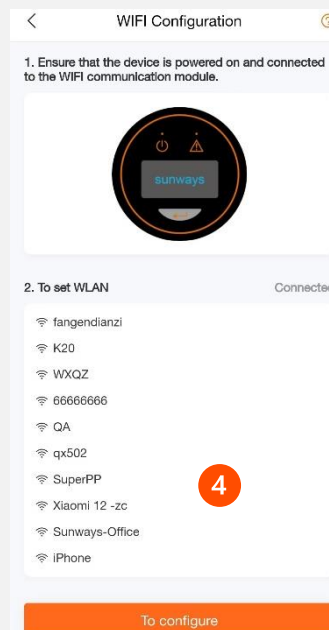
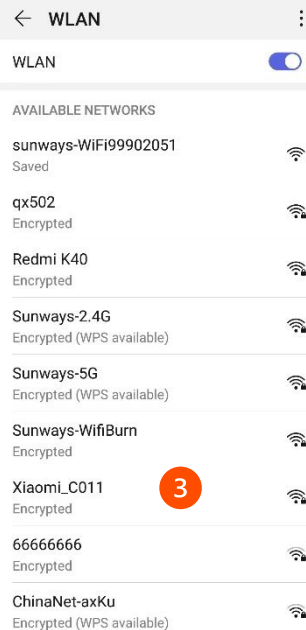
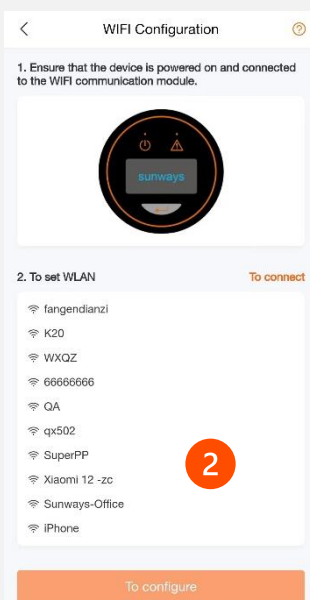
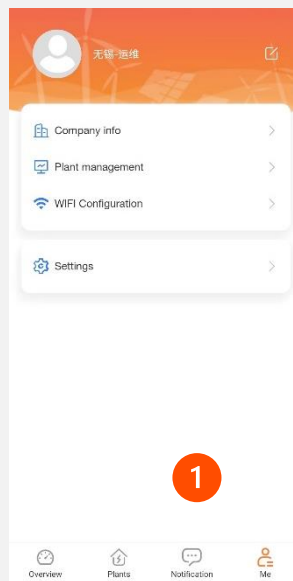
- Step 1:** Overview screen showing the user profile (无锁运维) and navigation options: Company info, Plant management, WIFI Configuration, and Settings. The 'Me' icon is highlighted with a red circle '1'.
- Step 2:** Plant Mgt. screen showing a list of existing plants (测试电站-000, 测试电站-001, 测试电站-003) with their respective capacities and grid-ied dates. The '+' icon in the upper-right corner is highlighted with a red circle '2'.
- Step 3:** Setup Wizard screen (Installation Info) showing fields for Owner Email, Distributor Code (DB223001), Plant Name, Country/Region, Timezone, and Select plant address. The 'Select Plant' button is highlighted with a red circle '3'.
- Step 4:** Select Plant screen showing a search bar and a list of plants (测试电站-000, 测试电站-001, 测试电站-003) with their capacities and grid-ied dates. The 'Select Plant' button is highlighted with a red circle '4'.
- Step 5:** Setup Wizard screen (Other Info) showing fields for SN (1002), Check Code, Device Name (test2), and Plant Related (test plant). The 'Complete' button is highlighted with a red circle '5'.

WIFI Configuration

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Settings

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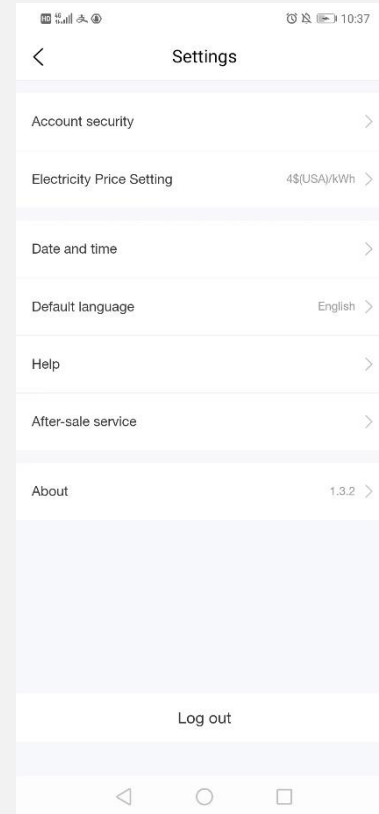
Date and time: change the date format

Default language: change the displayed language

Help: frequent asked questions

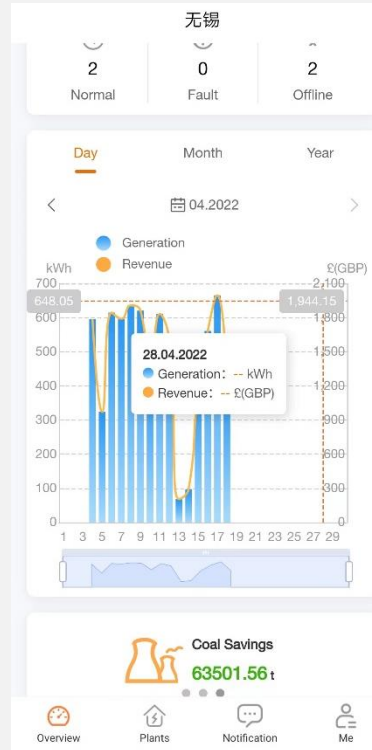
After-sale service: contact method of after-sale service worldwide

About: the software version of the APP, terms of use, privacy policy, official website and check for update.



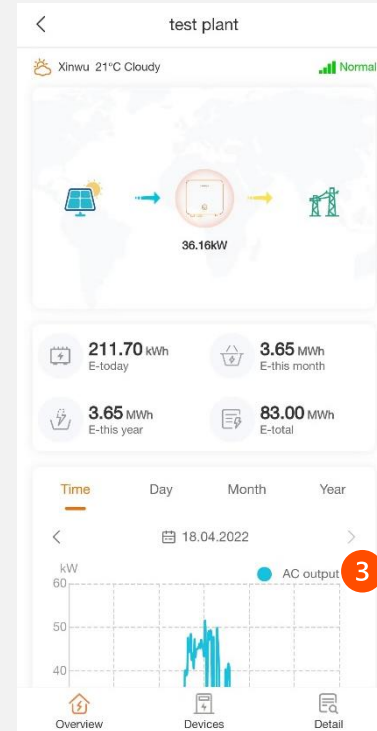
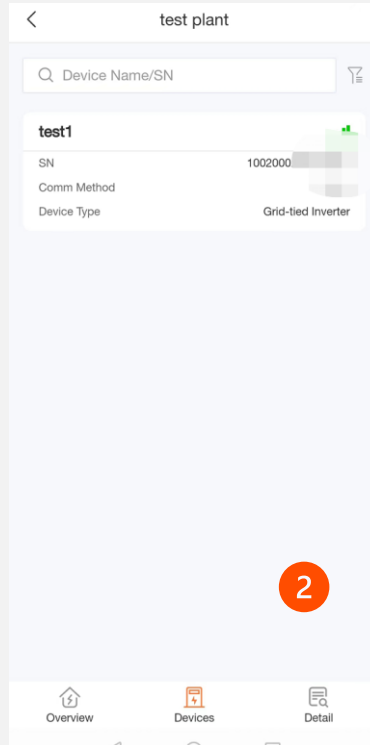
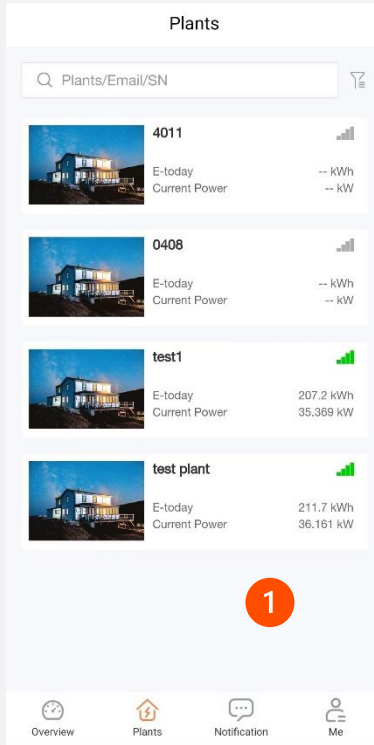
View Account Data

Log in to [Overview] screen, this page displayed the status of the plants, power yield conditions, revenue and energy saving and emission reduction.



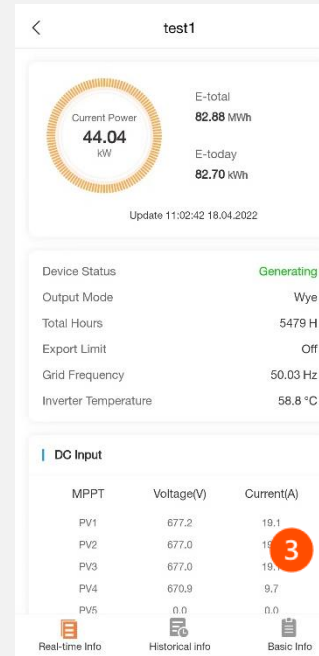
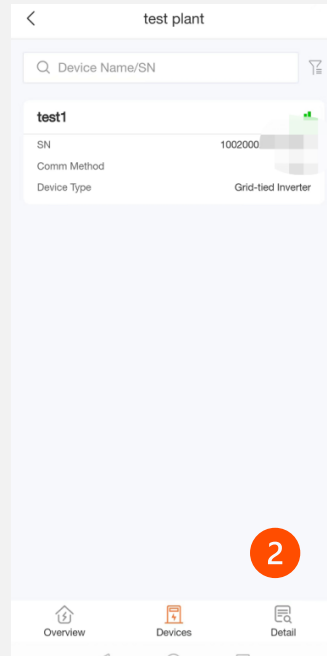
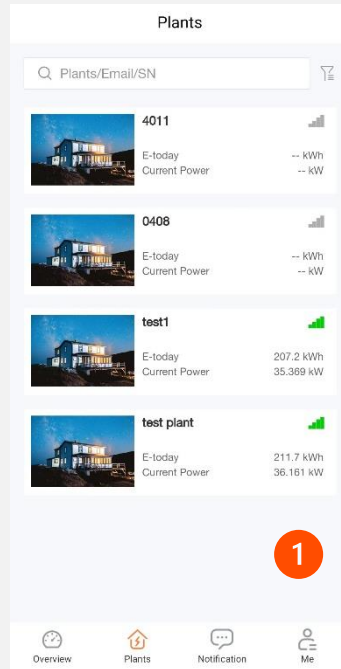
View Plants

Log in to [Plants] screen, filter the PV plants to be displayed, tap [Plant Name] to view the plant details.



View Device

Log in to overview screen, tap [Plants], tap [Devices], you can see real-time information, historical information and basic information of device.



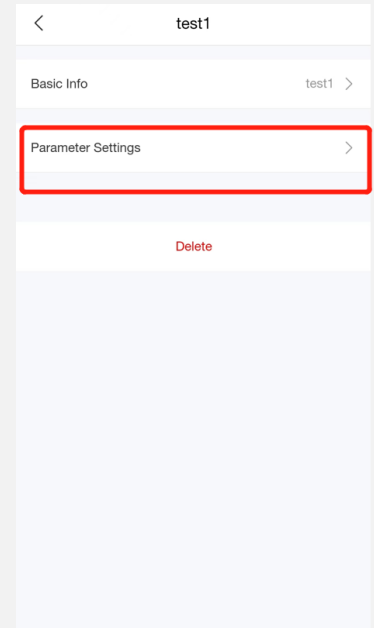
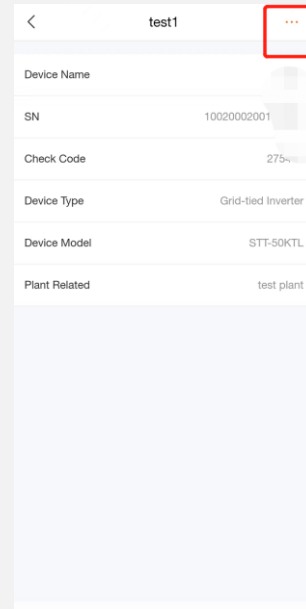
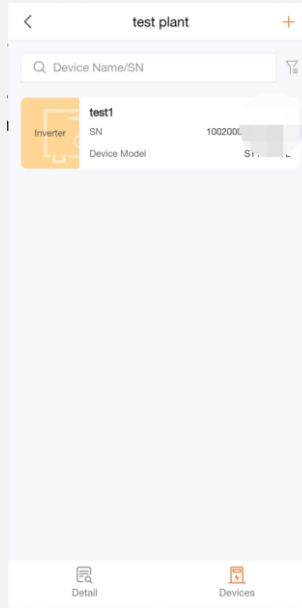
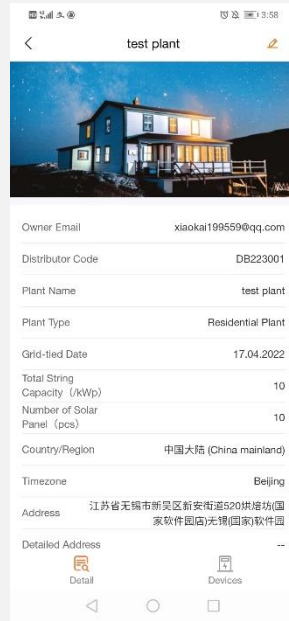
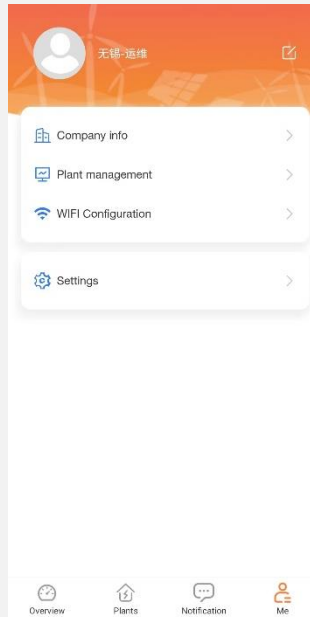
Parameter Settings

For distributor account, device parameters can be set through app.

Step 1: Log in to overview screen, tap [Me]

Step 2: In the [Plant management], tap the device that you want to set

Step 3: Tap[...] in the upper-right corner, tap[Parameter Setting]



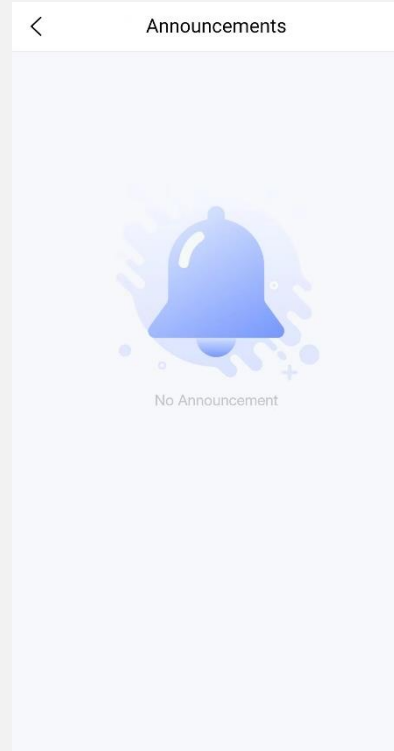
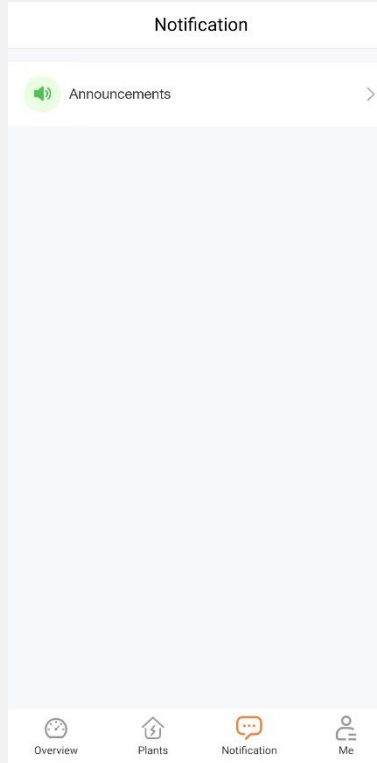
/04

Others

A thick, smooth orange curve that starts low on the left and rises to the right, ending at the top right of the frame.

Notification

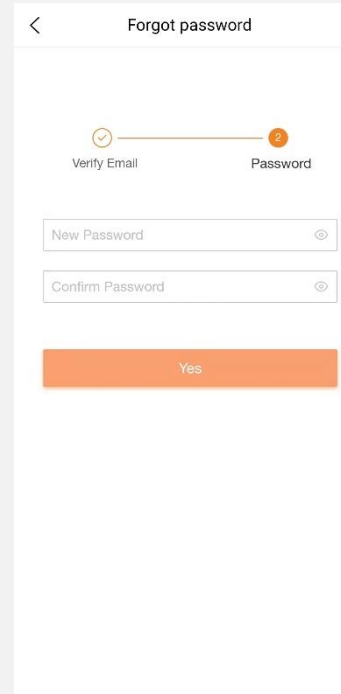
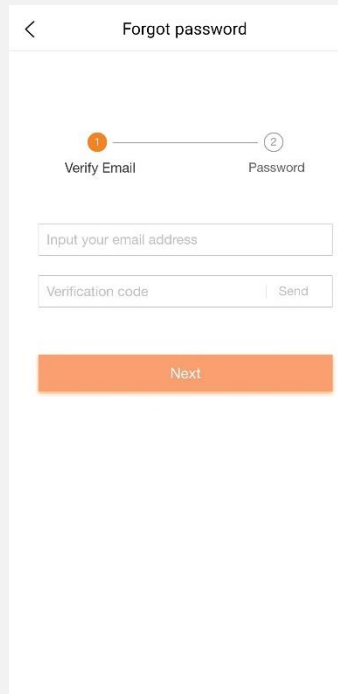
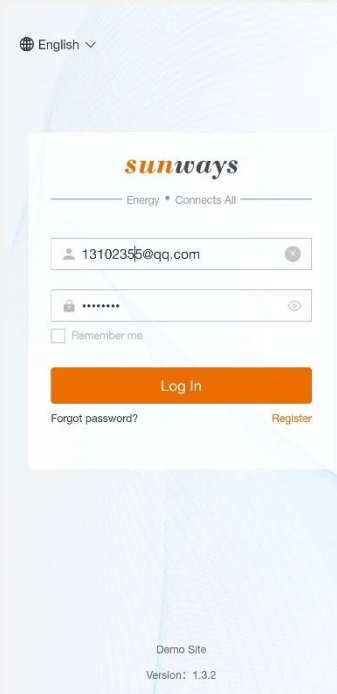
Sunways will send notifications when system updating or other maintenance.



Forget password

Step 1: In login screen, tap [Forgot password] and enter.

Step 2: Verify email first, then reset the password, and log in with the new password



98.00%

Efficiency

49.50kwh

Daily Generation

94.7t

Reducing CO₂ Emissions

5.4Mwh

Monthly Generation

21.11kw
Real-time Power

110kwp
Capacity

THANK YOU

94.98Mwh

94.98Mwh

2212.55Trees

Equivalent Tree Planting

